



CUSTOMER DETAILS

Customer Name: Jeff Miller
Company Name: Computing 101
Business Location: Poway, CA
Type of Business: Internet Cafe
Features: 21 PCs, an Xbox, printer, scanner & copier.
Internet Connection: T-1
Internet Access Charge: \$4 an hour; 10 hours \$35
Business Hours: Tuesday-Sunday (12am-12pm)

MANAGEMENT SYSTEM

Computing 101 uses Tx Systems iCafeCard Management System to control Internet access.

Items Purchased:

1-iCafeCard Manager
21-iCafeCard PC Software
1000-Custom Printed iCafe Cards

Q & A WITH COMPUTING 101

- How did you hear about our product?*
I searched the web and I came across your product.
- What made you decide to buy our product?*
"I wanted a card-based system that was turn-key. iCafe was the only one I could find on the market."
- How has this product been helpful to you?*
"This product as well as the support of Tx Systems staff has really help me start my business. The dedication of the Tx Systems staff and the promise that the product does what it says."
- What do you like best (specific benefit) about this product?*
"I would say its security features. I also like the fact that it uses the newest technology, smart cards. This product is very interesting to my customers, cutting edge."
- Would you recommend this product to others?*
"Yes. I already have."
- How would you rate your customer service & support experience? (Scale 1-4: 1-Excellent, 2-Good, 3-Average, 4-Poor)*
"Excellent!"
- Additional comments...*
*"I am very happy with the system."
"The best turn key internet cafe solution I've seen."
"Great way to market our business with custom printed cards."*

